

PLANNING GUIDE

St. Louis

American Correctional Association's
147th Congress of Correction



Aug. 18-22, 2017

ACA
FOUNDED 1870



The **CoreCivic** name speaks to solving the tough challenges facing government at all levels and to our deep sense of responsibility to help people through service.



A national leader providing high-quality corrections and detention.



Delivering a wide range of innovative, cost-saving real estate solutions.



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Registration Fees

(see page 3 for the registration form)

	On or Before 7/28/17	On-site/ After 7/28/17
ACA Member	\$275	\$310
Nonmember	\$305	\$345
One-day Registration	\$145	\$170
Full-time Student*	\$75	\$105
CME/CE/CEU	\$30	\$30
Nonexhibitor — Full conference	\$650	\$700
Nonexhibitor — One day	\$400	\$450

*not employed in corrections

Registration Options

Online — Log on to our website, register.aca.org, to register via credit card.

Phone — Call ACA’s Conventions Department toll-free at 800-222-5646, ext. 0121, to register using your credit card. When you call, please be sure to have your credit card information and ACA membership number available, if you are registering at the member rate.

Mail — Complete the enclosed registration form (p. 3) and send it with your payment to ACA, 206 N. Washington St., Suite 200, Alexandria, VA 22314. Please include complete credit card information or your check made payable to ACA.

Email — If you are using a Visa, MasterCard, American Express, Discover or Diners Club credit card, email the completed advance registration form (p. 3) to conference@aca.org. Emailed registrations will be accepted 24 hours a day.

American Correctional Association

206 N. Washington St., Suite 200
Alexandria, VA 22314

Phone: 703-224-0121 or 800-222-5646, ext 0121

Fax: 703-224-0040

Email: conference @aca.org

Website: register.aca.org

Your Congress Registration Fee Includes

- Access to ACA workshops and business meetings.
- Access to the **Exhibit Hall Open House Reception**, Sunday, Aug. 20.
- Access to the **General Session**, Monday, Aug. 21.
- An opportunity to participate in the **Exhibit Hall Grand Prize. Giveaway Game**, Tuesday, Aug. 22.
- **Much more!**

For information on exhibiting in St. Louis or advertising, email sales@aca.org.

ABOUT ST. LOUIS

The Gateway Arch

It was the beautiful voice of Judy Garland singing, "Meet me in St. Louis, Louis, meet me at the fair"

You are in for a great time in St. Louis, the Show-Me state and home to Scott Joplin, the prolific genius and ragtime composer. This is definitely the place to meet! Whether you are arriving from the north, south, east or west, St. Louis is where rich history and modern imagination collide.

The American Correctional Association is heading in August to the "Gateway to the West," to the city named after France's King Louis IX and founded in 1764 by French fur traders and located on the west bank of the Mississippi River. Steamboats first arrived in St. Louis in 1818, expanding the population and trade.

Today, St. Louis has what all modern American cities have: fine restaurants, great entertainment, and shopping, as well as top businesses, universities and services for every traveler, convention attendee and tourist who flies into the scenic St. Louis-Lambert

International Airport. Sites of interest include the Apotheosis of St. Louis at the Saint Louis Art Museum, Ballpark Village Saint Louis and the new National Blues Museum. There's also Busch Stadium and the St. Louis Zoo. Please don't leave St. Louis until you see the city from the top of the spectacular Gateway Arch!

History is here, too: In 1904, the city hosted the World's Fair and the Summer Olympics, becoming the first non-European city to host the Olympics. But St. Louis has come into the 21st century. ACA exhibitors and attendees can ride MetroLink, a light rail system, to arrive at their hotel doorstep or at the America's Center Convention Complex, the location of ACA's 147th Congress of Correction from Aug. 18–22, 2017. At the center, attendees and exhibitors can pick up their conference credentials and program, and attend special events, workshops and meetings. St. Louis' \$5 billion tourism revitalization infrastructure offers convenience while sporting an atmosphere of welcoming sites along its byways and scenic riverfront!



... so please, grab your prettiest bonnet and your favorite ball cap, and let's meet this summer in St. Louis, Louis

WHO SHOULD ATTEND?

- Academia
- Administrators
- Administrative Assistants
- Administrative Support Staff
- Architects
- Chaplains
- Community Corrections Professionals
- Correctional Consultants
- Correctional Executives
- Correctional Health Professionals
- Correctional Health Care Public Health/
Public Health Care Providers
- Correctional Managers
- Correctional Officers
- Court Officers
- Drug Abuse Treatment Managers
- Facility Maintenance Personnel
- Food Service Managers
- Human Resources/Personnel Managers
- Inmate Services Practitioners
- IT Personnel
- Jail Professionals
- Laundry Service Personnel
- Law Enforcement Agents
- Military Personnel
- Offender Program Managers and Providers
- Public Health Professionals
- Probation and Parole Professionals
- Public Transaction Specialists
- Purchasing Agents
- Researchers and Academia
- Religious Program Coordinators
- Security Personnel
- Training Managers/Specialists
- Treatment Personnel
- U.S. Federal Agencies
- Vocational Trainers and Educators

PATH OF TOTALITY

As if the stars were not already aligned for a great conference in St. Louis, ACA will be in town and encourages attendees to see this spectacular, once-in-a-lifetime astrological event.

The Great American Eclipse

Partial Eclipse

Aug. 21, 2017. The eclipse begins at 11:50 a.m. with peak viewing at 1:18 p.m.

Total Eclipse

Drive to the center of the path of totality Angela Speck, Ph.D., professor of astrophysics and director of astronomy at the University of Missouri-Columbia, says, "The eclipse's path brings it across Missouri when the sun will be near its highest point, thereby offering excellent views. If you can see south, you will see it, but you will need eclipse glasses. People travel all over the world to see these things!"



EXHIBIT HALL INFORMATION AND EVENTS

America's Center Convention Complex Exhibit Halls 4 & 5

The American Correctional Association's 147th Congress of Correction is a one-stop shopping experience for all attendees. The exhibit hall offers a unique opportunity to meet a variety of exhibitors in a relaxed and friendly atmosphere. From security fences and monitoring devices to commissary, health services and more, come see the latest products and services made just for YOU!

The ACA Exhibit Hall will be open

Sunday, Aug. 20 • 4–6 p.m. *Open House Reception*

Monday, Aug. 21 • 10 a.m.–2 p.m.

Tuesday, Aug. 22 • 9 a.m.–12 p.m.

Tuesday, Aug. 22

Will you have the winning ticket?
Exhibit Hall Grand Prize Drawing

11:45 a.m.

ACA Lounge

Must be present to win.



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147th Congress of Correction, St. Louis

TENTATIVE SCHEDULE OF EVENTS

Friday, Aug. 18

2–5 p.m. **Attendee Registration & Exhibitor Registration**

6–7 p.m. **Health Care Welcome Reception**



*Health Care Welcome Reception sponsored by
Correct Rx Pharmacy Services. Check Program Book for location.*

*The Advance Registration Form
is on page 3.*

*The Hotel Reservation Form
is on page 29.*

**All events take place at the
America's Center Convention
Complex unless otherwise noted.**

Saturday, Aug. 19

8 a.m.–4 p.m. **Attendee Registration & Exhibitor Registration**

8 a.m.–5 p.m. **Accreditation Panel Hearings** *Check Program Book for location.*

8 a.m.–6 p.m. **Affiliate, Chapter, Committee and Council Meetings** *Check Program Book for location.*

8:30–10 a.m. **Workshops** *(pages 12, 14, 16)*

10:30 a.m.–12 p.m. **Workshops** *(pages 12, 14, 16)*

12:30–1:45 p.m. **Health Care Special Session & Luncheon**
Seating is limited.

2–3:30 p.m. **Workshops** *(pages 12, 14, 16)*

4–5:30 p.m. **Workshops** *(pages 12, 14, 16)*



*Health Care Special Session & Luncheon sponsored by
MHM Correctional Services Inc. and Centurion LLC. Check Program Book for location.*

Sunday, Aug. 20

Correctional Facility Tours *Check program book for times/location.*

7:30 a.m.–6 p.m. **Attendee Registration & Exhibitor Registration**

8 a.m.–4 p.m. **Affiliate, Chapter, Committee and Council Meetings** *Check Program Book for location.*

8 a.m.–5 p.m. **Accreditation Panel Hearings** *Check Program Book for location.*

8–9:30 a.m. **Workshops** *(pages 12, 14, 16)*

10–11:30 a.m. **Workshops** *(pages 12, 14, 16)*

12:30–2 p.m. **Workshops** *(pages 12, 14, 16)*

2:30–4 p.m. **Workshops** *(pages 12, 14, 16)*

3–5 p.m. **Board of Governors Meeting**

4–6 p.m. **Exhibit Hall Open House Reception** *Exhibit Halls 4 & 5*

147th Congress of Correction, St. Louis

TENTATIVE SCHEDULE OF EVENTS

Monday, Aug. 21

Correctional Facility Tours *Check program book for times/location.*

- 8 a.m.–4 p.m. **Attendee Registration & Exhibitor Registration**
- 7–8 a.m. **Affiliate, Chapter, Committee and Council Meetings** *Check Program Book for location.*
- 8:30–10 a.m. **ACA General Session**
- 10 a.m.–2 p.m. **Exhibit Hall Open**
- 12–1:30 p.m. **Accreditation Luncheon** *Check Program Book for location.*
CAC Ticket Required.
- 1–2:30 p.m. **Volunteers of America Luncheon** *Check Program Book for location.*
Seating is limited.
- 2–3:30 p.m. **Workshops** *(pages 12, 14, 16)*
- 4–5:30 p.m. **Workshops** *(pages 12, 14, 16)*



*ACA General Session sponsored by
Aramark Correctional Services. Check Program Book for location.*

Tuesday, Aug. 22

Correctional Facility Tours *Check program book for times/location.*

- 7:30 a.m.–1 p.m. **Attendee Registration & Exhibitor Registration**
- 7–8 a.m. **Affiliate, Chapter, Committee and Council Meetings** *Check Program Book for location.*
- 8 a.m.–5 p.m. **Auditor Training**
- 8–10 a.m. **Workshops** *(pages 12, 14, 16)*
- 9 a.m.–12 p.m. **Exhibit Hall Open**
- 11:45 a.m. **Grand Prize Drawing — MUST BE PRESENT TO WIN!**
- 12–1:30 p.m. **Salvation Army Luncheon** *Check Program Book for location.*
Ticket Required.
- 1–2:30 p.m. **Workshops** *(pages 12, 14, 16)*
- 2:30–4:30 p.m. **Delegate Assembly Meeting**
- 3–4:30 p.m. **Workshops** *(pages 12, 14, 16)*
- 3–4:30 p.m. **Affiliate, Chapter, Committee and Council Meetings** *Check Program Book for location.*

- 6 p.m. **President’s Reception**
- 7 p.m. **E.R. Cass Banquet**
- 9 p.m. **E.R. Cass Awardee Reception**



CoreCivic



*Sponsored by CoreCivic & The GEO Group Inc.
Ticket Required.*

**Don't forget to get your ticket stamped for Tuesday's
Grand Prize Drawing. You could win a brand new car!**

PLEASE JOIN US!

Health Care Welcome Reception

Friday, Aug. 18

6–7 p.m.

Health Care Special Session & Luncheon

Saturday, Aug. 19

12:30–1:45 p.m.

(Limited Seating)

Exhibit Hall Open House Reception

Sunday, Aug. 20

4–6 p.m.

General Session

Monday, Aug. 21

8:30–10 a.m.

Grand Prize Giveaway — Exhibit Hall

Tuesday, Aug. 22

11:45 a.m.

E.R. Cass Awards Banquet

(Ticket Required)

Tuesday, Aug. 22

President's Reception 6–7 p.m.

E.R. Cass Banquet 7–9 p.m.

E.R. Cass Awardee Reception 9–10 p.m.





MEAL PREPARATION FOOD INNOVATION

**AN INDUSTRY LEADER WITH DINING CONCEPTS
THAT CHALLENGE THE STATUS QUO.
NOW THAT'S FOOD FOR THOUGHT.**

Food is the core of our business. When it comes to serving the right portions and offering variety to your offenders - and in your employee dining rooms, we are the experts. With almost 40 years spent in the corrections industry, we know the food you serve has a direct impact on safety, and satisfaction is at the forefront. Our team of dietitians, chefs and culinary support staff works to develop menus that look appetizing and are satisfying. But it doesn't end there. As needs evolve, so do we - with a pipeline of new solutions to enhance food service at your facility that we regularly review to make sure we're hitting the mark. We are not only a service provider, but a flexible ally.



WWW.ARAMARK.COM/CORRECTIONS • 1-800-ARAMARK



CONTINUING EDUCATION OPPORTUNITIES

CONTINUING EDUCATION UNITS (CEUs)

ACA has partnered with Sam Houston State University to offer continuing education units (CEUs) at conferences. CEUs help employees earn professional recognition by completing educational and training programs. Participants who register for the program will earn 1.0 CEU from Sam Houston State University for every 10 hours of program activities that they attend. After the conference, ACA will send participants their certificates. A \$30 additional CEU registration fee is required to participate in this program. All workshops are accepted for CEU credit.



CERTIFICATION PROGRAM — Certified Corrections Professional (CCP)

– **FOR THOSE WISHING TO BECOME CERTIFIED,** certification examinations are offered in the following areas:

- CBHC, CCE (Adult/Juvenile)
- CCM (Adult/Juvenile/Security Threat Groups)
- CCS (Adult/Juvenile/Security Threat Groups)
- CCO (Adult/Juvenile)



– **There are also three certification categories for nurses:**

- Certified Corrections Nurse/Manager (CCN/M)
- Certified Corrections Nurse (CCN)
- Health Services Administrator (HSA)



You need to have previously qualified — at least 30 days before the examination date — by submitting a completed Application for Certification obtainable online at www.aca.org or by sending a request for certification information to Katie Greatti, professional development specialist, katieg@aca.org.

Certification exams will be given on Saturday, Aug. 19, at ACA's 147th Congress of Correction from 8 a.m. to 12 p.m.

– **FOR THOSE ALREADY CERTIFIED** — You can obtain continuing education recertification credits toward fulfilling your recertification requirement by documenting your attendance at conference workshops — one recertification credit per hour of attendance.

Continuing Education Contact Hours for Nurses (CE)

ACA is an approved continuing education (CE) provider through the Florida Board of Nursing for continuing education contact hours for nurses (CE Provider #50-8793). Correctional nurses can earn one CE contact hour for each one-hour workshop they attend. A \$30 additional CE registration fee is required to participate in this program.

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WORKSHOPS AND SESSIONS

Congress workshops will include the following, with more being added weekly! Please be sure to check our website, www.aca.org, and your Program Book on-site, for the latest additions, including dates and times. Subject to change.

- Accreditation 101: Performance Standards and Traditional Standards and Expected Practices, Oh My! Process Indicators and Protocols and Outcome Measures, Oh My!
- Beekeeping in Prisons: How to Start and Maintain a Successful Beekeeping Educational Program
- A Blueprint for Reducing Correctional Populations
- Breaking Bad: A Successful Formula for Developing an Evidence-Based Treatment Program and Maintaining Program Fidelity
- Bridging the Generations: Establishing, Mending and Maintaining Professional Alliances
- Brighter Side of Mental Health Custody at the County Level
- Bureau of Justice Statistics: Recent Research on Correctional Populations
- Care, Control and Collaboration in a Correctional Environment
- Clinical Practice Guidelines and Updates
- Conducting the Psychological Autopsy in Correctional Settings
- Correctional Facilities LEEDing the Way in Energy Efficiency
- Correctional Nursing From the Perspective of Nurses Working in a Maximum Security Correctional Hospital
- Cost Management in the Pharmacy
- The Crazy World of Substance Use Disorders: Effective Approaches for Line Staff
- A Crisis of Confidence: When Trust Breaks Down in the Correctional System
- Cultured Health Care: The Impossible Just Takes a Little Longer
- Deaf and Hard-of-Hearing Offenders in Corrections: Challenges and Opportunities
- Developing and Implementing a Workplace Violence Prevention Program in a Correctional Environment
- Developing and Implementing Nursing Competencies
- Developing and Maintaining a Sexual Assault Nurse Examiner (SANE) Program at Your Correctional Center
- The Development of a State Prison Program to Reduce Offenders With Mental Illness in Administrative Segregation and Restrictive Housing Settings
- Drug and Alcohol Use, Substance Use Disorders and Mental Health Problems Reported by Prisoners, Jail Inmates and Juveniles
- Economic and Environmental Sustainability in Facility Planning
- Establishing Cardiac Protocol Standards for Acute Chest Pain
- Evidence-Based Innovative Stress and Mind Management That Works: Prison SMART
- Finding Strength in Recovery: Healing Substance Addiction
- Going Green = Saving Money and Reducing Recidivism
- Hepatitis C: Advancing The Cure
- A History of Corrections in Missouri
- Hot Topics in Inmate Litigation
- How Leaders Must Develop a Bench of 21st Century Leaders Across Their Organizations
- The Hudson Link Program's Pathway to a 99 Percent Success Rate
- I Can't Do This Without You: Creative Successful Community Partnerships

Continued on page 14

SUCCESSFUL E-LEARNING STARTS HERE!



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TRAINING PROGRAM!!!**

To learn more, email elarning@aca.org,
or visit www.aca.org and click the Professional Development link.

WORKSHOPS AND SESSIONS

Congress workshops will include the following, with more being added weekly! Please be sure to check our website, www.aca.org, and your Program Book on-site, for the latest additions, including dates and times. Subject to change.

Continued from page 12

- The IF Project: A Reentry Program That Works for Women Who Work
- Implicit Bias: Understanding the Misunderstood
- I'm Sorry: A Restorative Justice Approach to Help Offenders Master the Art of a Crucial Conversation
- Independent Oversight and Community Involvement
- Intelligence Gathering in Prisons
- Intelligence Led Corrections
- Juvenile Inmates: The Loss of Social Development
- Larva Use in Wound Therapy
- Leading for Change
- Making My Job Easier: An Accreditation Manager's Guide
- Managing Manipulative Inmates in a Correctional Setting
- Medication Assisted Therapy (MAT)
- Medication Assisted Treatment
- Medication Assisted Treatment for Non-Clinical Staff
- Mentally Ill and Use of Force Involving Chemical Agents
- Missouri Prison Hospice Training Program for Offenders: All The Way, All In ... A-Z.
- My Employee Posted/Tweeted/Blogged What? Call HR!
- New York State Naloxone Initiative
- New York State Optical Program
- Nowhere to Go! The Impact of Homelessness and Justice System Involvement
- Positive Behavioral Interventions and Supports: An Evidence-Based Behavior Management System for Secure Juvenile Facilities
- PREA Round Table Discussion—Transgender and Intersex Inmates and Residents in Your Adult and Juvenile Facilities Under PREA: Understanding Their Needs and Your Responsibilities
- Prisoner/Detainee Transportation
- Protecting Staff Integrity From Inmate Manipulation
- Puppies Behind Bars: Assisting the Needs of Our War Veterans Tackling PTSD and Traumatic Brain Injury
- Putting the Science Into Self-Injury Prevention and Management
- Quality Management in Corrections: Evolving the Discipline in the Era of Evidence-Based Practice
- Reading the Tea Leaves: An Essential Part of Correctional Leadership
- Reducing Mass Incarceration: Can It Be Done and Done Safely?
- The Re-Entry Roadmap: Ready in 15 Hours (A Pilot Debrief)
- Rescued Program ... Saving Detainees and Dogs ... One Life at a Time.
- Restore Court: Restoring the Lives of Teenage Victims of Sex Trafficking
- Restrictive Housing to Pro-Socialization
- Saving the Future ... Designing Facilities for Incarcerated Youth
- The Science, Risk and Protective Factors Associated With Addiction
- Strategies to Reduce Risk and Improve Outcomes for Influenza and Diabetes Within a Correctional System

Continued on page 16

Quality service for
our patients.

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with our clients.

An engaging work
environment for
our employees.

Our people, our practices, and our commitment to success through evidence-based medicine make us the ideal partner for your correctional healthcare needs and the ideal choice for a rewarding career in an emerging specialized field.



Visit our website at corizonhealth.com
Find employment opportunities at corizonjobs.com



WORKSHOPS AND SESSIONS

Congress workshops will include the following, with more being added weekly! Please be sure to check our website, www.aca.org, and your Program Book on-site, for the latest additions, including dates and times. Subject to change.

Continued from page 14

- Strategy on Managing Chronic Pain
- Strengthening Partnerships and Leveraging Expertise to Improve Reentry and Employment Outcomes
- A Successful Approach: Establishing Trauma-Informed PREA Victim Services Programs
- Summary of Process and Quality of Data Collection in Correctional and Prison Facilities
- Sustainability in Jails and Prisons
- Sustainability in the Physical Environment
- Sustainability Options, the Deep Dive Into Sustainability Projects: What Works Great, What Works Well and What Does Not
- Sustainability Success Via Collaboration With Private Businesses and Nonprofits
- Teamwork Through Effective Leadership
- Technology Training Programs in Correctional Facilities: Lessons Learned From \$27 Million in Federal Investments
- Transformational Workforce Development: Preparing for Post-Release Success
- Transforming Pre-Service and In-Service Training Using a Performance-Based Approach
- Treatment Pathway Program
- Understanding Addiction: Attitudes About Addiction
- Under the Hood: Looking Inside the Brain of Your Addicted Inmate
- The Use of Clozapine to Reduce Self-Injurious Behavior in a Correctional Setting
- Using Administrative Data to Measure Recidivism of State Prisoners
- Utilizing Evidence-Based Practices to Combat Criminal Thinking Errors
- What a Difference: Gender-Informed Assessment With Women
- What Is Your Community and Correction Relation Potential?
- Youth in Custody Practice Model: Success in Texas





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Who knows accreditation?
Who knows certification?
Who knows training?
Who knows health care?**

ACA does!

If you need assistance with standards, accreditation, policies and procedures, security issues, health and treatment issues, employee certification, curriculum development, professional development, and training on a variety of topics, CALL ACA.

**Doreen Efeti, MPH, MBA
Manager, Office of Correctional Health
703-224-0120
Email: doreene@aca.org**

**Bridget Bayliss-Curren
Director, Standards and Accreditation
703-224-0070
Email: bridgetb@aca.org**

**Kelli McAfee
Director, Professional Development
Director, Conventions, Advertising and Corporate Relations
703-224-0172
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Membership Categories (Check One)					
U.S. & U.S. Territories Dues			International Dues		
	1 Year	3 Years		1 Year	3 Years
<input type="checkbox"/> Professional I	\$35	\$99	<input type="checkbox"/> Professional I	\$75	\$215
<input type="checkbox"/> Professional II	\$75	\$215	<input type="checkbox"/> Professional II	\$110	\$320
<input type="checkbox"/> Executive Gold	\$100	\$290	<input type="checkbox"/> Executive Gold	\$150	\$440
<input type="checkbox"/> Organizational	\$300		<input type="checkbox"/> Organizational	\$390	
<input type="checkbox"/> Supporting Patron	\$350		<input type="checkbox"/> Supporting Patron	\$440	
<input type="checkbox"/> Associate	\$25				

Member Information

***In order to process your application accurately, all of the following fields must be provided.*

Please check one Home Work

First Name: _____ Last Name: _____

Address: _____

City: _____ State: _____ ZIP Code: _____

Telephone: _____ Email: _____

Facility or Organization: _____

Area of Corrections: _____

***If applicable, please choose Dual Chapter Membership:* _____

Payment Method

Check/Money Order Enclosed. Payment must be made to
ACA, Attention: Membership
206 N. Washington St., Suite #200
Alexandria, VA 22314

A \$25 fee will be charged for returned checks/electronic transactions.

Credit Card: American Express Diners Club Discover Mastercard Visa

Card Number: _____

Exp. Date: ____/____/____ Security Code: _____

Signature: _____ Date: ____/____/____



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E.R. CASS BANQUET RESERVATION FORM

Tuesday, Aug. 22
6 p.m. — President's Reception
7 p.m. — E.R. Cass Banquet
9 p.m. — E.R. Cass Awardee Reception

Choose one of four easy ways to secure your banquet reservation!

- **Fax it in!**
If you are using one of the credit cards listed below, fax the completed form to (703) 224-0040.
- **Email it in!**
If you are using one of the credit cards listed below, email the completed form to conference@aca.org.
- **Complete online!**
If you register online via www.aca.org, order tickets directly while purchasing your conference registration. *Tickets must be purchased at the time of registration.*
- **Mail it in!**
Complete this form and mail with your check payable to ACA, or include your credit card information:
American Correctional Association
Attn: CACR
206 N. Washington St., Suite 200
Alexandria, VA 22314

SORRY, NO PHONE ORDERS!

ADVANCE TICKETS — Banquet tickets may be purchased individually; tables can be reserved only by purchasing a block of 10 tickets. ACA cannot guarantee seating requests for a table of fewer than 10 people.

All reservations must be made by July 25, 2017.

Due to guarantees, no refunds will be made unless a written request is received on or before July 25, 2017.
After July 25, 2017, NO refunds will be granted.

Please reserve _____ tickets in advance, at \$65 each for the ACA E.R. Cass Award Banquet to be held on Tuesday, Aug. 22, 2017. Tickets sold on-site will be \$70 each, if available. **Total amount: \$ _____**

Name: _____ Title: _____
Company/Agency/Organization: _____
Street Address: _____ City: _____ State: _____ ZIP code: _____
Phone: () _____ Fax: () _____ Email: _____

Please check appropriate box:

Enclosed is my check made payable to ACA.

I wish to pay with my credit card: Please one: Visa MasterCard AmEx Diners Club Discover

Name on Card (print): _____

Credit Card #: Exp. Date: ____ / ____ / ____ VCode: _____

Card Signature: (Required) _____

Reservations will be accepted through July 25, 2017, or until tickets are sold out.

Payment must accompany this form.

Tickets purchased on-site will be \$70 each for the E.R. Cass Award Banquet.



RESULTS

your medical director
can brag about.

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2017 E.R. Cass Correctional Achievement Awardee



James A. Gondles Jr.



James A. Gondles Jr., CAE, may be known best as executive director of the American Correctional Association, but this is just the tip of the iceberg when it comes to his career in corrections that has spanned more than 40 years.

Gondles served as deputy sheriff of Arlington County, Virginia, from 1972 until 1979, when he was elected sheriff. After being re-elected in 1983 and 1987, Gondles resigned in 1991 to fulfill his duties as executive director of ACA. However, this was not his first experience leading a correctional association, nor was it his first involvement with ACA. From 1987 to 1990, before he was selected as executive director, Gondles served as an elected Board member; from 1982 to 1987 as an elected member of ACA's Delegate Assembly; and from 1988 to 1990 as chair of ACA's Legislative Committee. Meanwhile, he also made time to be founding member and then president of the American Jail Association. Additionally, Gondles has held positions in the National Sheriffs' Association,

the Virginia Sheriffs' Association, the Metropolitan Washington Council of Governments and the Criminal Justice Advisory Council of George Mason University. He has been a member of the John Howard Association of Illinois Visitation Project Advisory Committee, the United Nations Non-Governmental Organizations Alliance, the American Society of Association Executives and the Fraternal Order of Police Lodge 35.

Gondles' dedication to improving his community has never ended with his job. For over 30 years, he was a member of the Kiwanis Club of Arlington, and he served on the Advisory Council for the Jamestown-Yorktown Foundation for eight years. In the past, he was involved with such organizations as the Arlington Salvation Army Board, Veterans' Memorial YMCA Board, Ashton Heights Civic Association, Committee of 100, Better Sports Club of Arlington, Arlington Chamber of Commerce, Good News Mission and Virginia United Methodist Conference. This dedication extended to the political arena (Gondles has served as state officer, campaign manager, finance chairman, county party chairman and national delegate to the presidential nominating convention) and even magazines and newsletters — he's written countless articles for *Police*, *The National Sheriff*, *American Jails* and ACA's very own *Corrections Today*.

Gondles earned a Bachelor of Arts in political science at Oklahoma City University and is a certified association executive with the American Society of Association Executives. He is married to Elizabeth F. Gondles, Ph.D., director of the association's Office of Correctional Health Care. Gondles has two children, Eric and Evan. Having received honors from the North American Association of Wardens & Superintendents and the Oklahoma Department of Corrections, to name just a couple, Gondles is now proud to be a recipient of ACA's E.R. Cass Correctional Achievement Award.

Become a Leader in Adult Corrections With ACA Certifications



Whether you are starting out or you are a senior manager with years of experience, being ACA certified will

- Give you the leverage you need to advance your career.
- Enhance your operations and management skills.
- Make you a valued leader within your organization.

Why Should You Become Certified?

Becoming certified adds credibility to your position and to your agency. It is also a factor in attracting people to careers in corrections. By being certified, you will

- Increase your knowledge and skills.
- Enhance your professional image.
- Stay current on issues concerning corrections.
- Demonstrate commitment to your profession.

ACA's Certification Program is recognized as a leader in the adult corrections industry. ACA is dedicated to

- Developing and encouraging the highest standards.
- Providing educational opportunities to ensure the professional development of certified professionals.
- Encouraging life-long learning.



For more information, contact Katie Greatti at 703-224-0175 or katieg@aca.org, or go to the ACA website, www.aca.org/certification, for additional information.

HOTEL AND PARKING INFORMATION



Marriott St. Louis Grand

Headquarters Hotel
800 Washington Ave.
St. Louis, MO 63101
Single/Double \$199
Tax 17.929 percent

Check-in: 3 p.m.
Check-out: 12 p.m.

This historic downtown Marriott hotel is just steps from the convention center Metrolink station and across from the America's Center Convention Complex. Enjoy your stay in the building that was the former Renaissance St. Louis Grand, right in the heart of downtown. Guest rooms have very comfy beds, an ergonomic desk chair, coffeemaker, hair dryer, room service and cable TV.

The hotel's modern, chic bar is a focal point with the best beverages and large televisions to catch that sporting event you've been waiting to see. The hotel has on-site dining and hosts a great breakfast for a small fee. For your convenience, the hotel business UPS office is right here. Squeeze in a workout in the gym with cardio machines, or ask for dry-cleaning services; you will find assistance whenever you need it.

Nearby is the City Museum, Busch Stadium (where the St. Louis Cardinals play baseball), The Dome at America's Center (former home of the Rams football team) and the spectacular Gateway Arch.

Parking

\$20 self-park
\$28 valet

Basic internet

\$9.95 per day
\$13.95 premium in the guest rooms

PARKING — DOWNTOWN ST. LOUIS

Mansion House Garage

330 N. 4th St.
(directly behind the Hyatt Regency St. Louis at The Arch)

Daily Rates

7 days a week: \$14

Enter at Mansion House Apartments. No in/out privileges, limited oversized parking.

Rates subject to change during special events and cannot be billed to guestroom.

Kiener Plaza East

500 Pine St.
(1.5 blocks from the Hyatt Regency St. Louis at The Arch)

Daily Rates

20 Minutes: \$1 (\$20 max)

Overnight: \$20

No in/out privileges. Rates subject to change during special events. Cannot be billed to guestroom.



www.downtownstl.org/parking

Parking meters are available on the streets and generally have a two-hour time limit that is strictly enforced. Parking at most meters in the City of St. Louis is free after 7 p.m., Monday to Saturday, and all day on Sunday. Abundant parking is available in high-rise garages and on surface lots throughout downtown, including parking at the center.

HOTEL AND PARKING INFORMATION



Hilton St. Louis at the Ballpark

Overflow Hotel
1 S. Broadway
St. Louis, MO 63102
Single \$149/Double \$159
Tax 17.929 percent

Check-in: 4 p.m.
Check-out: 11 a.m.

Near the city center, this modern Hilton high-rise hotel in downtown is a short stroll from Busch Stadium and a few more minutes to the Gateway Arch. All rooms are contemporary; some feature ballpark or arch views. The guest rooms offer

the signature Hilton Serenity beds, plus flat-screen TVs and WiFi with a fee. Suites add a separate living space. Executive rooms provide free WiFi and access to the Executive Lounge's free breakfast and evening snacks. There's a Starbucks and five eateries, including an Imo's Pizza and the Three Sixty rooftop bar with fire pits and a 360-degree view of the city. Other amenities include a fitness center, heated indoor pool and hot tub, business center, laundry service and meeting space. They have a partnership with GO Best Express for discounted airport shuttle between the hotel and the airport every 30 minutes, and from your hotel by scheduled reservation only.

Parking

\$27 self-park
\$38 valet



Hyatt Regency St. Louis at The Arch Hotel

Overflow Hotel
315 Chestnut St.
St. Louis, MO 63102
Single/Double \$159
Tax 16.929 percent

Check-in: 4 p.m.
Check-out: 11 a.m.

The Hyatt Regency St. Louis at The Arch is in the center of St. Louis. The hotel is set among a range of popular eateries and is minutes on foot from the America's Center, the Gateway Arch, Busch Stadium, The Dome at America's Center and Citygarden.

Guests can enjoy the 24-hour StayFit fitness center or have a beverage at the bar. Multilingual staff can assist with reservations or dining recommendations. An express check-in facility is offered for guest convenience. Eateries at the hotel include Starbucks, RED Kitchen, Brewhouse Historical Sports Bar and Ruth's Chris Steak House.

Parking

\$26 plus tax self-park, limited availability, 6' 4" clearance
\$36 plus tax for overnight valet, available 24 hours a day, can be charged to your room. Retrieve your vehicle at the motor lobby on Level P1 of the attached garage. Cars will be delivered when the guest presents their valet ticket in the appropriate area. Please plan accordingly upon departure, as vehicles cannot be staged in advance. Please contact our Valet Department with any questions at ext. 2075.
\$20-\$36 plus tax hourly valet

AMERICA'S CENTER CONVENTION COMPLEX

701 Convention Plaza St. Louis, MO 63101

Home to four distinct meeting facilities under one roof

- Cervantes Convention Center
- The Dome at America's Center
- St. Louis Executive Conference Center
- Ferrara Theatre

Cervantes Convention Center is the location of ACA's 147th Congress of Correction. The facility was named after the late Alfonso J. Cervantes, a businessman, promoter and mayor of St. Louis, who was known for his passion for the region, the power of his personality and penchant for getting things done. Cervantes spearheaded the original development of the convention center, which first opened its doors in 1977. Since then, the center was expanded to the south followed by the opening of The Dome at America's Center. Today, the Cervantes Convention Center is part of America's Center Convention Complex.



Location — ACA Exhibits, Workshops and Events


Level 1
Halls 4 and 5 (Exhibits)
120 Complex, 130 Complex (Breakouts, Offices)
Rooms 116, 117, 118, 255, 256 (Office/Storage)
Level 2
220 Complex (General Session, Meals)
260 Series, 270 Series, Room 280 (Breakouts)
Second Floor Atrium (Meals)
Room 200 (Office, Storage)

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HOURS OF OPERATION

Monday - Friday	8:00 am - 7:00 pm
Saturday	9:00 am - 7:00 pm
Sunday	9:00 am - 5:00 pm

UPS AIR PICKUP TIMES

Monday - Friday	6:30 pm
Saturday	2:00 pm

UPS GROUND PICKUP TIMES

Monday - Friday	6:00 pm
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THE CENTURION DIFFERENCE

Centurion is committed to improving the health of the community one person at a time through healthcare programs for incarcerated patients. Our commitment includes specialty services that support our focus on whole health. To help us achieve this, Centurion has access to all Centene specialty service offerings, collectively referred to as **Engolve™**.

These specialty service offerings include:

Nurse Advice Lines

Women's Wellness Services

**Lifestyle and Disease Management
Services**

**Patient-centric Integrated Utilization
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TRANSPORTATION

Delta Air Lines Discount Meeting Code #NMQ3A



American Correctional Association is pleased to announce a partnership with Delta to provide a discounted airfare. Use the meeting code NMQ3A to purchase your tickets, and the discount will be applied. Reservations and ticketing are available via www.delta.com/meeting. Select "Book Your Flight" to get to the "Book A Flight" page. Enter the meeting code in the box provided. Reservations also may be made by calling Delta Meeting reservations at 1-800-328-1111, Monday to Friday, 7 a.m.–7 p.m. CDT.

United Airlines Discount Offer Code ZYAF290431



American Correctional Association is pleased to announce a partnership with United Airlines to provide a discounted airfare. Book online at www.united.com/meetingtravel and enter ZYAF290431 in the Offer Code box. You may also call United Meeting Reservation Desk at 800-426-1122 Monday to Friday 8 a.m.–10 p.m. EST, and Saturday and Sunday 8 a.m.–6 p.m. EST. Booking fees are waived for meeting reservations.



AVIS Car Rental Discount AWD #B229699

The American Correctional Association is happy to partner with Avis to give our guests the best rates possible for our conference. To reserve special meeting rates, please include discount code B229699 when making reservations by calling 1-800-331-1600 or visiting www.avis.com.



Hertz Car Rental Discount CV #050B0005

American Correctional Association is happy to partner with Hertz to give our guests the best rates possible for our conference. To reserve special meeting rates, please include the CV #050B0005 when making reservations at 1-800-654-2240 or at www.hertz.com. At the time of reservation, meeting rates will be automatically compared to other Hertz rates, and the best rate will apply.



Discounted Airport-to-Hotel Shuttle Transportation

ACA and GO BEST Express have partnered to provide convenient shared ride shuttle service to/from the airport and local hotels. Shuttle seats are limited. Make your reservation today to guarantee your spot and special rate! Visit gobestexpress.com/reservations?code=ACA2017 to receive a 10 percent discount for standard rates.

Discount rate is available ONLY by booking through the provided link at least four hours before required pick-up time. Reservations made on the spot at the counter will be subject to standard rates of \$25 one way/\$45 round trip.

Metro

701 Convention Plaza,
St. Louis, MO 63101
metrostlouis.org
314-982-1495

Monday-Thursday
8 a.m.–5 p.m.

Friday
8 a.m.–6 p.m.

Saturday & Sunday
9 a.m.–6 p.m.

A screenshot of the Metro website's "Where to Buy" page. The page has a blue header with the title "Where to Buy" and a "TOOLS" link. Below the header is a sub-header: "Just as Metro transit reaches all across the metropolitan area, you'll find places to buy Metro fares throughout the metropolitan area." The main content area is divided into three sections: "MetroStore – In-Person or Online", "Ticket Vending Machines", and "On MetroBus". Each section contains descriptive text and a "Buy Tickets Now" button. To the right of the text is a vertical sidebar of five blue buttons: "Buy Tickets", "Trip Planner", "MetroBus Schedule", "MetroLink Schedule", and "Metro Call-A-Ride". The bottom section, "Retail Vendors", also contains descriptive text.

Where to Buy

Just as Metro transit reaches all across the metropolitan area, you'll find places to buy Metro fares throughout the metropolitan area.

MetroStore – In-Person or Online

Purchase your pass quickly and easily online at MetroStore.org. Or visit the MetroStore at 701 Convention Plaza in downtown St. Louis inside America's Center, just west of the Convention Center MetroLink Station, and our staff can help you purchase the pass or ticket that best meets your needs. MetroStore is open 8:30 a.m. to 5 p.m., Monday through Friday. For more information, call 314-982-1405.

[Buy Tickets Now](#)

Ticket Vending Machines

Almost every type of ticket or pass can be purchased at a Metro Ticket Vending Machine. Ticket Vending Machines are located at all 37 MetroLink stations and at most Metro Transit Centers. All Metro Ticket Vending Machines will accept one, five, ten and twenty dollar bills for any transaction, as well as Visa, MasterCard and Discover.

On MetroBus

You can purchase your fare on MetroBus by inserting your payment into the farebox when you board. Please remember, you must have exact cash when boarding, the farebox cannot make change. No checks or credit cards are accepted on MetroBus. If your trip requires you to connect to another Metro vehicle, tell your operator, and they will make sure your fare includes a transfer, which is valid on any other Metro vehicle within the next two hours.

Retail Vendors

Various retail vendors throughout the metropolitan area (such as Schnucks Markets) sell Metro fares, but the amount and type of available passes at each location varies. It's a good idea to call the vendor in advance to make sure they have the specific pass you need.

[Buy Tickets](#)

[Trip Planner](#)

[MetroBus Schedule](#)

[MetroLink Schedule](#)

[Metro Call-A-Ride](#)

FAMILY AUXILIARY REGISTRATION

147th Congress of Correction • St. Louis • Aug. 18-22, 2017

If you are paying by credit card, fax the completed form to 703-224-0040. Payment must accompany this form. You may also mail the completed form with your check (payable to ACA) to ACA, 206 N. Washington St., Suite 200, Alexandria, VA 22314, or register online at www.aca.org.

Name _____
(of family member registering under family auxiliary)

Name _____
(of registered conference attendee)

Names and Ages of Children Attending _____ / _____ , _____ / _____ , _____ / _____

Address _____

City _____ State _____ ZIP Code _____

Auxiliary Registrant's Occupation _____

Auxiliary Registrant's Daytime Phone _____ Fax _____ Email _____

Auxiliary Registration: \$95 per family in advance (or \$110 on-site) \$ _____
*You must pay this fee if you wish to participate in conference-related activities.

Enclosed is my check in the amount of \$ _____, made payable to ACA.

I wish to pay with my Visa MasterCard AmEx Diners Club Discover

Name on Card (print) _____ Signature _____

Card Number _____ Exp. Date _____

(Indicate the v-code number located on the back of the credit card on the signature strip _____)

*Registrations cannot be accepted at the advance rate after July 28, 2017. No refunds for Family Auxiliary Program registration will be made unless a written request is received on or before July 28, 2017. All programs are subject to change. ACA reserves the right to cancel or alter an activity in the event of extenuating circumstances.

Please check this box if you wish to opt out of conference mailings/emails.

*Please note that if this box is not checked, you will automatically be added to the conference list.
If you wish to be removed please contact conference@aca.org.

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ACA offers the following certification exams:

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- Manager.
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- Supervisor.
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For more information about the certification program, contact Katie Greatti at 703-224-0175 or katieg@aca.org, or go to the ACA website at www.aca.org.

Elevate Your Career With the American Correctional Association's Certified Correctional Professional Program



For more information about the American Correctional Association's Certification Program, please contact
Doreen Efeti at 703-224-0120, doreene@aca.org
Katie Greatti at 703-224-0175, katieg@aca.org



Health Care Welcome Reception

**Friday, Aug. 18
6–7 p.m.**



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